

**KILKENNY COUNTY COUNCIL**

**REPORT ON**

**PERFORMANCE  
INDICATORS 2018**



# KILKENNY COUNTY COUNCIL PERFORMANCE INDICATORS 2018

Kilkenny County Council provide a wide range of public services. These services affect the daily life of people and include housing, transport, planning, libraries, amenities, environmental management, fire and emergency services, infrastructure, community and economic development. Every year, the sector publishes Performance Indicators to show the level of service provided by each City and County Council. This report provides an overview of the main indicators for 2018 and further details are available at [www.lgma.ie](http://www.lgma.ie) and [www.noac.ie](http://www.noac.ie).

The following data represents the performance of Kilkenny County Council and an overview on the national performance of all City & County Councils.

## FINANCE 2018

**93%** - Average commercial rates collection

**93%** - Median rents & annuities collection

**88%** - Median housing loans collection

**€852** – Revenue expenditure per capita

While Kilkenny County Council still face financial challenges as a result of the economic downturn, there are positive signs. In 2012 the majority of councils were operating at a revenue deficit. Between 2008 and 2015 the revenue or current budgets of Kilkenny County Council reduced from a deficit of €68,390 to a surplus of €17,805.

## HOUSING 2018

**1.14%** - Average percentage of dwellings vacant

**€882.55** – Maintenance cost per unit

**21.59 weeks** – Average re-let time

**4,587** – Registered tenancies

**364** – Private rented dwellings inspected

**€16,722** – Re-let cost

**46** – Homeless adults at 31<sup>st</sup> December, 2018

**164** – Dwellings that became compliant with standards regulations in 2018

Rebuilding Ireland will invest over **€6 billion** in a social housing programme to deliver 50,000 units by 2021.

Kilkenny County Council is central to the provision of social housing. We provide homes directly through our own housing stock and operate a number of social housing schemes such as the Rental Accommodation Scheme (RAS), the Housing Assistance Payment (HAP) and the Social Housing Current Expenditure Programme (SHCEP). Housing is a key priority for all City and County Councils. Since the *Action Plan for Housing and Homelessness: Rebuilding Ireland 2016 – 2021* was launched local authorities have accelerated the delivery of social housing.

## ROADS 2018

**3,026** km of local and regional roads in County Kilkenny

**100%** - Regional roads surveyed [01/01/2017 – 31/12/2018]

**96%** - Local primary roads surveyed [01/01/2017 – 31/12/2018]

**96%** - Local secondary roads surveyed [01/01/2017 – 31/12/2018]

**72%** - Local tertiary roads surveyed [01/01/2014 – 31/12/2018]

**71%** - Regional roads – No defects / minor defects or surface defects

**55%** - Local primary roads – No defects / minor defects or surface defects

**53%** - Local secondary roads – No defects / minor defects or surface defects

**35%** - Local tertiary roads – No defects / minor defects or surface defects

**60.7 km** of regional and local primary, secondary and tertiary roads strengthened

**60.2 km** of regional and local primary, secondary and tertiary roads resealed

There are **95,762** km of regional and local roads in Ireland and local councils repair and maintain these roads. The Pavement Surface Condition Index (PSCI) is used to rate the surface condition of the road network. In Kilkenny, there are 3,062km of regional and local roads.

**Regional and Local Primary Roads** In 2018 **62% of Local Primary Roads** surveyed had no defects/minor defects or surface defects and **68% of Regional Roads** surveyed had no defects/minor defects or surface defects.

## WASTE / WATER / ENVIRONMENT 2018

**96%** of drinking water in private schemes in compliance with statutory requirements

**5,523** households in areas with a 3-bin service

**2,168** environmental pollution complaints closed

**98%** of areas litter-free / unpolluted / slightly polluted

**2%** of areas moderately polluted

**0%** of areas significantly polluted

Since January 2014 water services transferred from City and County Councils to Irish Water under a Service Level Agreement.

### Water

A total of **65,379** samples were taken from private drinking water schemes across the country and of these 97% were compliant with statutory requirements.

### Environment

City and County Councils regulate private collection services. In 2018 the number of households in areas with a 3-bin collection service increased to **745,381**.

City and County Councils work with voluntary groups such as Tidy Town Committees to manage litter and pollution. In 2018, **82%** of areas surveyed were classified as unpolluted / litter-free / slightly polluted.

## PLANNING 2018

**351** planning cases on hand at 31/12/2018  
**73** planning enforcement cases closed during 2018

**32** appeals to An Bord Pleanála  
**75%** of which were upheld by An Bord Pleanála  
**€25.74** cost per capita of planning service

Planning and Development is an important function of City and County Councils. The service includes forward planning, development management, enforcement and preparation of the City or Council Development Plan. In 2018, the average cost per capita of the planning service across the sector was **€29.24**. A total of **16,910** planning cases were on hand at end 2018. **5,578** planning enforcement cases were closed during 2018; **1,813** planning decisions made by City and County Councils were appealed to An Bord Pleanála, who upheld **77%** of the decisions made by the councils.

City and County Councils were notified of 19,808 new buildings in 2018, 23% were inspected by local Councils. Kilkenny County Council was notified of 351 new buildings.

## FIRE SERVICE 2018

**59** applications for Fire Safety Certificates  
**91.53%** of applications decided within 2 months  
**€58.26** cost per capita of fire service

**26.94%** fire cases reached within 10 minutes  
**30.45%** non-fire cases reached within 10 minutes

**6 minutes 16 seconds** – average time to mobilise fire brigade (part-time) (fire)  
**6 minutes 03 seconds** – average time to mobilise fire brigade (part-time) (non-fire)

Local councils provide a critical range of emergency services. Fire brigades and other emergency services frequently cross their administrative boundaries to respond to an incident. The cost per capita of the fire service was **€61.63**. The cost varies from council to council, depending on whether the fire service provided is full or part-time and the geography and topography of an area.

### Fire Scenes

The average time taken to mobilise the fire brigade to fire scenes from full-time stations was **1 minute 25 seconds** and from part-time stations it was **5 minutes 34 seconds**. **53%** of fire scenes were attended within 10 minutes and **88%** were attended within 20 minutes.

### Non-Fire Scenes

The average time taken to mobilise the fire brigade to non-fire scenes from full-time stations was **1 minute 27 seconds** and from part-time stations it was **5 minutes 40 seconds**. On average almost **47%** of non-fire scenes were attended within 10 minutes and **86%** were attended within 20 minutes.

## LIBRARY SERVICES, COMMUNITY & YOUTH 2018

**8** Public Libraries  
**260,074** Library visits

**2.62** visits per head of population  
**€30.78** cost per capita of operating a library service  
**268,284** items issued to borrowers

**279** organisations on the Public Participation Network  
**50%** local schools involved in the local Comhairle na nÓg / Youth Council

**Libraries** There are 330 public libraries operated by City and County Councils throughout Ireland. In 2018 there were **17,067,255** visits to public libraries and **13,999,466** items were borrowed, including books, DVDs, audio, ebooks, e-magazines, e-audio and ProQuest. In addition to borrowing items, people visit the library to source information, participate in events and courses, and to access PCs and Wi-Fi. The cost per capita of the library service is **€34**. Free membership was introduced to public libraries in January 2016. [www.librariesireland.ie](http://www.librariesireland.ie)

**Community and Voluntary** City and County Councils play a central role in the development of their local communities. The Public Participation Networks (PPNs) were set up in 2014 as a way for communities to take an active role in local policy making. There are **15,043** organisations on the Public Participation Network.

**#Young People** Comhairle na nÓg or Youth Councils foster civic participation among young people. **67%** of second level schools participated in the local Comhairle na nÓg/Youth Council in 2018.

## CORPORATE 2018

**549** employees  
**3.74%** working days lost to sickness absence: medically certified  
**0.33%** working days lost to sickness absence: self-certified

**64,830** followers on social media accounts  
**2.76m** page-views of council websites  
**€3,669** cost of ICT per employee  
**70.82%** motor tax transactions online

There are **28,308** employees in the local government sector carrying out a range of roles and with a broad range of skills. Roles include administrators, town planners, scientists, engineers, architects, outdoor workers etc.

More people are using ICT to engage with their City or County Council. In 2018 there were over **77 million** page-views of websites operated by local authorities and a total of **2.38 million** followers of council social media accounts. In 2012, **51%** of motor tax transactions were carried out online, by 2018 that figure rose to **75%**.

## ECONOMIC DEVELOPMENT 2018

**103** jobs created with assistance of LEOs

**39** trading online vouchers

**486** business owners received one-to-one mentoring

City and County Councils play a central role in driving the economic development of their areas, through the provision of infrastructure, business parks, tourism attractions and amenities. They work with a wide range of partners including state agencies and local community groups to attract investment and create and sustain jobs.

For further information visit [www.noac.ie](http://www.noac.ie) or [www.lgma.ie](http://www.lgma.ie)